




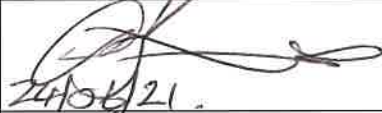

NISTAR

Northern Ireland Specialist Transport & Retrieval



Document Title	Crew member emergency
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Approval signatures

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No	Operating Procedure	Key Points																																						
1	Introduction	NISTAR are a regional 24 / 7 service that complete critical care / elective transfers for adults, paediatrics and neonates. This SOP details the actions to be taken in the rare event that a crewmember becomes unwell during a transfer.																																						
2	Objective	The safety of both the NISTAR teams and the patients we transfer is paramount. This SOP details the actions to be taken in the rare event that a crew member becomes unwell during a transfer																																						
3	Scope	The SOP will apply to all NISTAR staff involved in the transfer of patients																																						
4	Procedure	<table border="1"> <thead> <tr> <th colspan="2">Immediate Actions:</th> </tr> </thead> <tbody> <tr> <td>Declare:</td> <td>"Medical Emergency with Crew Member"</td> </tr> <tr> <td>Check Crew Member: Exclude Cardiac Arrest?</td> <td>ABC, ALS Protocols if reqd</td> </tr> <tr> <td>In Transit with Patient on-board, near ED?</td> <td>Consider onward transit to Emergency Dept</td> </tr> <tr> <td>In Transit with Patient on Board: Not near ED?</td> <td>Consider Stop, treat/stabilise, arrange RVP</td> </tr> <tr> <td>No Patient on board?</td> <td>Consider Stop, arrange RVP, treat/stabilise</td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="2">Actions:</th> </tr> </thead> <tbody> <tr> <td>Phone NIAS Control (Radio / 999 call):</td> <td>"Medical Emergency with Crew Member"</td> </tr> <tr> <td>Request:</td> <td>Additional Paramedic Ambulance +/- PSNI</td> </tr> <tr> <td>Phone NISTAR Control Duty Co-ordinator</td> <td>"Medical Emergency with Crew Member"</td> </tr> <tr> <td>Phone RICU / NICU / PICU</td> <td>If clinical advice reqd for Crew and/or Patient</td> </tr> <tr> <td>Ensure Team / Scene Safety</td> <td>Handbrake On, Engine Off, Hazards On</td> </tr> </tbody> </table> <table border="1"> <thead> <tr> <th colspan="2">When Additional Clinical Assistance available for Crew Member:</th> </tr> </thead> <tbody> <tr> <td>Full reassessment of NISTAR Patient</td> <td>Stabilise / Treat as reqd</td> </tr> <tr> <td>Consider if Plan / Destination requires change?</td> <td>On to Receiving Unit? Divert? Return to Base?</td> </tr> <tr> <td>If at / near Emergency Dept:</td> <td>Consider liaising with ICU Team at that site</td> </tr> <tr> <td>On Immediate Return to NISTAR Base:</td> <td>Welfare Check of Team by Duty Co-ordinator</td> </tr> <tr> <td>On Return and after Welfare Check:</td> <td>Team Debrief and Datix completion</td> </tr> <tr> <td>Within 48 hours, NISTAR Manager will arrange:</td> <td>Welfare follow-up with NISTAR / NIAS involved</td> </tr> </tbody> </table>	Immediate Actions:		Declare:	"Medical Emergency with Crew Member"	Check Crew Member: Exclude Cardiac Arrest?	ABC, ALS Protocols if reqd	In Transit with Patient on-board, near ED?	Consider onward transit to Emergency Dept	In Transit with Patient on Board: Not near ED?	Consider Stop, treat/stabilise, arrange RVP	No Patient on board?	Consider Stop, arrange RVP, treat/stabilise	Actions:		Phone NIAS Control (Radio / 999 call):	"Medical Emergency with Crew Member"	Request:	Additional Paramedic Ambulance +/- PSNI	Phone NISTAR Control Duty Co-ordinator	"Medical Emergency with Crew Member"	Phone RICU / NICU / PICU	If clinical advice reqd for Crew and/or Patient	Ensure Team / Scene Safety	Handbrake On, Engine Off, Hazards On	When Additional Clinical Assistance available for Crew Member:		Full reassessment of NISTAR Patient	Stabilise / Treat as reqd	Consider if Plan / Destination requires change?	On to Receiving Unit? Divert? Return to Base?	If at / near Emergency Dept:	Consider liaising with ICU Team at that site	On Immediate Return to NISTAR Base:	Welfare Check of Team by Duty Co-ordinator	On Return and after Welfare Check:	Team Debrief and Datix completion	Within 48 hours, NISTAR Manager will arrange:	Welfare follow-up with NISTAR / NIAS involved
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5	Regulation/ Guidelines/ references	Not Applicable
6	Related documents	Not Applicable
7	Abbreviations	<p>ABC – Airway, Breathing, Circulation ALS – Advanced Life Support ED – Emergency Department RVP – Rendezvous Point RICU – Regional Intensive Care Unit NICU – Neonatal Intensive Care Unit PICU – Paediatric Intensive Care Unit PSNI – Police Service of Northern Ireland</p>
8	Revision history	For review 31/06/2023
9	Appendices	Appendix 1. Crew Member Emergency Action Card



CREW MEMBER EMERGENCY

Immediate Actions:

Declare:	"Medical Emergency with Crew Member"
Check Crew Member: Exclude Cardiac Arrest?	ABC, ALS Protocols if reqd
In Transit with Patient on-board, near ED?	Consider onward transit to Emergency Dept
In Transit with Patient on Board: Not near ED?	Consider Stop, treat/stabilise, arrange RVP
No Patient on board?	Consider Stop, arrange RVP, treat/stabilise

Actions:

Phone NIAS Control (Radio / 999 call):	"Medical Emergency with Crew Member"
Request:	Additional Paramedic Ambulance +/- PSNI
Phone NISTAR Control Duty Co-ordinator	"Medical Emergency with Crew Member"
Phone RICU / NICU / PICU	If clinical advice reqd for Crew and/or Patient
Ensure Team / Scene Safety	Handbrake On, Engine Off, Hazards On

When Additional Clinical Assistance available for Crew Member:

Full reassessment of NISTAR Patient	Stabilise / Treat as reqd
Consider if Plan / Destination requires change?	On to Receiving Unit? Divert? Return to Base?
If at / near Emergency Dept:	Consider liaising with ICU Team at that site
On Immediate Return to NISTAR Base:	Welfare Check of Team by Duty Co-ordinator
On Return and after Welfare Check:	Team Debrief and Datix completion
Within 48 hours, NISTAR Manager will arrange:	Welfare follow-up with NISTAR / NIAS involved